

How it works!



BUY / RENT SOMETHING?

1. Push 'Buy/Rent'.
2. Choose which payment option you want to use:
 - Lova-app: scan the QR-code (Visa & Mastercard)
 - Bank card (with contactless payment)
(Bank card declined? You are over your contactless payment limit, try another card)
3. The door unlocks. You can take what you want!
4. Make sure the door(s) are closed properly!
(otherwise the next one can take something at your expense)
5. Press "pay".
6. An amount is reserved on your account, but only what you buy / rent is charged.
7. Please enter your e-mail address (first time) or confirm.
8. Ready! Have fun!!

RETURN RACKET?

9. Press 'Return racket'.
10. Choose the same payment option you used for 2.:
 - Lova-app: scan the QR-code
 - Bankkaart (with contactless payment)
(return code not needed, only in case of card/kiosk problems)
11. The door unlocks. You can put back your racket(s)!
12. Press "confirm". Thank you for returning the racket.
13. Racket not returned? A fine will be charged...

Any questions?
Call us!

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Nederlands
En Français

